



PRICE LIST  
GSA Schedule MAS  
SIN 561612  
Total Solutions for Law  
Enforcement, Security,  
Facilities Management  
**Full-Service Asset Protection and  
Risk Mitigation from Physical to Virtual**

AGB Investigative Services, Inc.  
Attn: John H. Griffin, Jr.  
7545 S. Western Avenue  
Chicago, IL 60620  
773-445-4300 (Phone)  
773-445-4376 (Fax)



[www.agbinvestigative.com](http://www.agbinvestigative.com)

Schedule MAS  
Contact Number GS-07F-0216W  
SIN 561612- Protective Service Occupations  
January 31, 2020 to January 31, 2025  
8(a) / MBE / DBE Certified  
Price List as of 5 Oct 2020

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# Company Overview

## Mission & Vision

To eliminate economic inequities by delivering training and smart security services to protect people, property and data.

DUNS Number

740387774

CAGE Code

4SRG9

Supplier Diversity

8(a) Certified (Expires: 09/24/2021)

AGB Investigative Services, In c. Headquarters

7545 S. Western Avenue

Chicago, IL 60620



# Past Performance Overview

AGB Security Services has a strong past performance record over the last 78 years. We currently have more than 30 clients as listed below.

## Federal Clients (Current and Past)

- U.S. Securities and Exchange Commission (SEC)
- Dept. of Veterans Affairs (VA)
- Executive Office of the President (EOP)
- U.S. Coast Guard (USCG)
- Defense Logistics Agency (DLA)

## State Local Government & Commercial Clients (Current and Past)

- City of Chicago
- Wal-Mart Stores
- ComEd
- Chicago Housing Authority
- Aid i's Stores
- Coca-Cola
- East Lake Properties
- Godfrey Hotel
- Chicago Lakeshore Hospital
- McDonald's
- NBA

AGB received a superior 95% past performance rating from Dun & Bradstreet.

## National Capacity

Based on our clients listed above, AGB has the capacity to service Federal agencies across the United States. AGB has also provided overseas services to Federal government agencies.

# Security Officer Training

AGB Training Institute. AGB training is unprecedented, our guards go through rigors de-signed training which is required for all our officers prior to taking a shift, we call it the "AGB Way".

AGB offers our classes through our institute called the AGB Institute ([www.agbinstitute.org](http://www.agbinstitute.org)). Our curriculum goes beyond the requirements outlined in state law. AGB Security Training provides additional in-depth instruction that you won't find at smaller security training companies. Our classes are taught in Chicago by NRA-trained instructors. Our trainers are certified to train law enforcement officers, as well as those at the federal level. The customized security training that we offer equals what you'll find at the largest national and international firms.

Certified Training Courses. AGB is certified by the state of Illinois Higher Board of Education (IHBE) to provide security training courses.

Two Levels of Training. Our security training certifications are designed for two levels of guarding: unarmed and armed. Security Officers must complete the unarmed training before they can take the armed training, which prepares you to carry and use a firearm. Below is the minimum training required by AGB security officers.

20 Hours- Unarmed Officers 40 Hours -  
Armed Officers

Refresher Training. AGB officers are required to complete a quarterly 8-hour refresher training.

Advanced Security Training. AGB also offers additional advanced courses in security to include the following:

- Active Shooter Preparedness
- Situational Awareness
- Workplace Violence
- Conflict Resolution

# Why AGB is Different

There are many excellent reasons to choose AGB for this requirement, to include:

Special Knowledge. We have special knowledge in the following areas:

- Computer and information security
- Criminal investigation
- Certified as an expert witness for both state and federal court

Security Clearances.

Our key personnel have the ability to have Secret and Top-Secret Clearances.

Special Training.

We receive on-going advanced training from the Department of Defense and the Department of Homeland Security

Strategic Relationship.

We have work with local, state and federal law enforcement agencies.

Track Record.

The company has a 19-year history of exceptional performance for its clients.

Past Performance Rating.

The company received a 94% Dun & Bradstreet Past Performance Rating from its clients.

Strategic Supplier.

We can serve as your strategic supplier in computer information data protection and all your virtual security requirements.

AGB provides a best-value approach for its background investigative requirements.

# Why AGB is Different

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# AGB Value Proposition to Federal Agencies

We realize Federal agencies have many choices when it comes to security guard services. AGB represents the next generation of physical security services. Our value proposition to the Federal government is summarized in the areas described below.

**ISO 9001.** The International Organization for Standardization (ISO) is the leader in establishing global quality standards with membership in 760 countries. ISO standards represent a global consensus of the state-of-the-art in their industry. AGB is one of the few security companies with an ISO 9007 certification. This certification provides a structured way to assess and plan for security and staffing for our Federal clients.

- Creates a more efficient, effective operation
- Increases customer satisfaction
- Improve employee retention
- Improve employee motivation, awareness, and morale
- Reduce waste and increase productivity
- Provide a common tool for standardization

**Cultural Competency.** Several recent controversial incidents across the United States have shaken the traditional trust communities have had with law enforcement/ security agencies. AGB takes a pro-active approach by hiring officers who exhibit cross cultural skills and reflect the diversity of their communities. AGB exhibits cultural competency in the following areas:

- Diversity
- Language Skills
- Experience
- Licenses
- People Skills



### Use of Force.

Several recent incidents have resulted in lawsuits against law enforcement/ security agencies regarding use of excessive force. AGB provides our officers with training with de-escalation techniques to include:

Reason for and what is De-escalation Verbal De-escalation techniques/tactics

Non-physical skills used to potentially prevent a situation from escalating into a physical and/or deadly confrontation or injury

Body Language. Determining character or personal qualities from the features or form of the body, especially the face

Cultural & Language Barriers. Understanding the decision-making process to allow you to de-escalate more effectively

Self-Protecting. Paying attention to verbal and nonverbal cues that has potential to escalate a situation.

Factors/Traits that may trigger aggression.

### Drone Technology.

AGB has been a pioneer in using remotely piloted vehicles to conduct aerial surveillance. AGB has two FAA-licensed drone pilots. AGB drones can be used for:

Search and Rescue Active Shooter

Situations Discreet Surveillance



# Labor Rates

U.S. Domestic (Nationwide Pricing)

Labor Category Title	Hourly Rate
Guard I (Unarmed) Non-Exempt **	\$33.00
Guard II (Armed) Non-Exempt **	\$50.29
Shift Supervisor Exempt	\$101.39
Detention Officer Non-Exempt **	\$84.00
Background Investigator I	\$49.37
Background Investigator II	\$49.37
Quality Control Manager	\$49.37

## Labor Rates Notes:

1. Additional discounts. The vendor may offer additional discounts based on factors such as:
  - A. Place of Performance
  - B. Security Clearance Requirements
  - C. Complexity of Work
  - D. Dollar Volume
  - E. Volume. (Discounts of at least 7 % for orders exceeding \$200,000)
  - F. Period of Performance
  - G. Discounts up to 2% for long-term (multi-year) orders.
2. Service Contract Labor Standards (SCLS) formerly Service Contract Act (SCA). The labor categories covered by the SCLS are noted in table above as "\*" \*".
3. Applicability. The above labor rates apply to the domestic United States and Washington, DC.
4. Effective Date. The above labor rates are applicable one year from the effective date.
5. Escalation Rate. Updates to the above labor rates will be processed via the following:
  - a) Clause I-FSS-9 69, Economic Price Adjustment - FSS Multiple Award Schedule
  - b) FAR Clause 52.222-43, Fair Labor Standards Act and Service Contract Labor Standards - Price Adjustment (Multiple Year and Option Contracts)
6. Collective Bargaining Agreements (CBA). AGB will incorporate any CBA after contract award after contract award if there was no pre-existing CBA.
  - A. Other Locations. Pricing for other locations will be based on the least wage determination for the area(s).
7. Equitable Adjustments. Contract billing rates are subject to equitable adjustments per FAR 52.222-43.
8. Straight Time. Billing rates do not incorporate overtime coverage, cleared personnel, supervisory hours or relief where required.



10. Overtime Hours. The billing rate for overtime is calculated at SCLS requirements of the straight-time labor rate.

11. Scope of Work. Individual scope of work requirements could affect billing rates.

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Contact Number GS-07F-0216W  
GSA Schedule MAS  
SIN 561612- Protective Service Occupations

## LABOR CATEGORY DESCRIPTIONS

### **Guard I (Unarmed)**

Minimum/General Experience: Two (2) years of experience in security/law enforcement services.

Functional Responsibility: Our unarmed guards are proficiently trained and alert at all times.

Many guards have CPR and first-aid training so they will be helpful in almost any and all situations. AGB guards have arresting powers to help enforce and deter crime at your establishment.

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### **Guard II (Armed)**

Minimum/General Experience: Three (3) years of experience in security/law enforcement services.

Functional Responsibility: Our unarmed guards come equipped with extensive knowledge of the 4th Amendment, mechanics of arrest, report writing, certified first aid, and 40 extra hours of advanced security training. Unarmed guards also have handcuffs, mace, and bullet proof vests. All guards must pass the State of Illinois physical fitness test. They have all the qualifications of Guard I except Guard 11 as more level of experience. AGB maintains to be proactive mitigating risk therefore all guards must have an annual eight (8) hour refresher training courses as well as an eight (8) hour annual refresher courses.

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### **Shift Supervisor**

Minimum/General Experience: Five (5) years experience in security/law enforcement services, with a minimum of two (2) years in the Supervisory capacity.

Functional Responsibility: Similar duties as Guard I, II and III; Assuring guards on duty know the proper protocol for that particular site as well as the standard operating procedure. Shift Super visor's have also undergone refresher training courses. Courses range from sexual harassment, to proper handcuffing technique.

AGB is committed to having a drug free workplace, therefore; all guards must pass a mandatory background investigation and drug screen before hire. They must also submit to random drug screens throughout their duration of employment with AGB.

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### **Detention Officer**

**Minimum General Experience.** Two years of continuous work experience that demonstrates reliability, dependability, and good judgment, and a minimum of two years security, law enforcement, corrections or military police experience. Must demonstrate knowledge of the legal authority and limitations of a corrections officer. Requires high school diploma or GED, completion of a certified security training program.

**Functional Responsibility:** Performs various duties related to detention, safeguarding, security and escort of violators of immigration and other laws. Exercises surveillance over detainees and maintains order and discipline. Attends to sheltering, feeding, and physical well-being of detainees; and counseling of alien detainees on personal matters. Guards detainees at deportation or exclusion hearings. Recognizes potentially hazardous health, safety, security, or discipline problems. Supervises voluntary work details and encourages participation in organized recreational activities

### **Background Investigator I**

**Minimum General Experience.** Two years of continuous work experience that demonstrates reliability, dependability, and good judgment, and a minimum of two years of relevant experience. Requires a Bachelor's degree. Must have a current driver's license, reliable personal vehicle, and willingness to travel up to a 150-mile radius daily in support of assignments. Must be able to obtain/maintain a favorable Single Scope Background Investigation (SSBI). Must be skilled in data collection, analysis, and report writing. Must be proficient with online databases to conduct background research.

**Functional Responsibility.** The Investigators may need to travel nationwide, including U. S. Territories, to perform background investigations on applicants, employees, and contractor employees. Investigators travel to the applicant's former schools, residences, places of employment, etc. At these places, the investigators will interview references, relatives, neighbors, friends, coworkers, and other sources to acquire background information regarding the subject person. They will also compile data from written information found in schools, and employment records. Upon completion, the investigator will compile all the data into a report and submit it to the government. This investigator may be required to perform these duties in other U.S. Territories such as the Virgin Islands, or Puerto Rico.

### **Background Investigator II**

**Minimum General Experience.** Five years of continuous work experience that demonstrates reliability, dependability, and good judgment, and a minimum of five years of relevant experience. Requires a Bachelor's degree. Must have a current driver's license, reliable personal vehicle, and willingness to travel up to a 150-mile radius daily in support of assignments. Must be able to obtain/maintain a favorable Single Scope Background Investigation (SSBI).

**Functional Responsibility.** The Investigators may need to travel nationwide, including U. S. Territories, to perform background investigations on applicants, employees, and contractor employees. Investigators travel to the applicant's former schools, residences, places of employment, etc. At these places, the investigators will interview references, relatives, neighbors, friends, coworkers, and other sources to acquire background information regarding the subject person. They will also compile data from written information found in schools, and employment records. Upon completion, the investigator will compile all the data into a report and submit it to the government. This investigator may be required to perform these duties in other U.S. Territories such as the Virgin Islands, or Puerto Rico.

## Quality Control Manager

Minimum General Experience. Five years of continuous work experience that demonstrates reliability, dependability, and good judgment, and a minimum of five years of relevant experience with performing quality control review of background checks. Requires a Bachelor's degree. Must be able to obtain/maintain a favorable Single Scope Background Investigation (SSBI).

Functional Responsibility. The Quality Control for the Background Investigators must perform review of the following:

- Understand customer needs and requirements to develop effective quality control processes
  - Devise and review specifications for background check processes
  - Set requirements for background Investigation standards and monitor their compliance
  - Ensure adherence to Privacy Act, HIPPA, and other guidelines as well as legal obligations
  - Supervise background Investigators to provide guidance and feedback
  - Oversee all procedures to identify deviations from quality standards
  - Inspect final background check reports and compare properties to requirements
  - Approve background checks or reject defectives
-

# Terms and Conditions

Standard Form 1449,  
Contract for Commercial Items (Cont'd) AGB Investigative Services, Inc  
Contact Number GS-07F-0216W

**1. HOURLY RATES:**

To be filled inserted by the Contractor prior to distribution.

**2. MAXIMUM ORDER\*: SIN 561612                      \$250,000**

\*If the best value selection places your order over the Maximum Order identified in this catalog/price list, you have an opportunity to obtain a better schedule contract price. Before placing your order, contract the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

**3. MINIMUM ORDER: \$0**

**4. GEOGRAPHIC COVERAGE:**

Domestic, 50 states, Washington, DC, Puerto Rico, US Territories.

**5. POINT(S) OF PRODUCTION: N/A to services.**

**6. DISCOUNT FROM LIST PRICES:** Reference Net Pricing by Category/Location attached. For calculation of the GSA Schedule price (price paid by customers ordering from the GSA Schedule, and the price to be loaded in to GSA Advantage), the contractor should deduct the appropriate basic discount from the list price and add the prevailing IFF rate to the negotiated discounted price (Net GSA price). Current IFF rate is 0.75%.

**7. QUANTITY DISCOUNT(S): .5% for individual task orders greater than \$7M.**

**8. PROMPT PAYMENT TERMS: .5%/20, Net 30**

**9.a GOVERNMENT PURCHASE CARDS MUST BE ACCEPTED AT OR BELOW THE MICRO PURCHASE THRESHOLD.**

**9b. GOVERNMENT PURCHASE ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.**

**10. FOREIGN ITEMS: N/A to Services**

**11a. TIME OF DELIVERY: N/A to Services**

**11b. EXPEDITED DELIVERY: N/A to Services**

**11c.** OVERNIGHT AND 2-DAY DELIVERY: N/A Services

**11d.** URGENT REQUIREMENTS: N/A to Services

**12.** FOB POINT: N/A for Services

**13a.** ORDERING ADDRESS: AGB Investigative Services, Inc.  
7545 S. Western Avenue  
Chicago, IL 60620

**13b.** ORDERING PROCEDURES: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (B PA's) are found Federal Acquisition Regulation (FAR) 8.405-3

**14.** PAYMENT ADDRESS: Same as contractor

**15.** WARRANTY PROVISION: N/A to Services

**16.** EXPORT PACKING CHARGES: N/A to Services

**17.** TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: (any thresholds above the micro-purchase level)

**18.** TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): N/A

**19.** TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): N/A

**20.** TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A

**20a.** TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A

**21.** LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A

**22.** LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A

**23.** PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A

**24a.** SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):

**24b.** Section 508 Compliance for EIT:

To be filled inserted by the Contractor prior to distribution.

If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where in full details can be found (e.g. contractor's website or other location). The EIT standards can be found at: [www.Section508.gov](http://www.Section508.gov).



1. DUNS NUMBER: 740387774

2. NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE: Registration valid until 10/31/2020.

## How to Buy from AGB Investigative Services, Inc. Under GSA Schedule MAS

Purchase Requests. Below are ways you can order from AGB on GSA Schedule MAS.

1. For orders up to \$10,000: Develop a Scope of Work (SOW) and have your procurement office place the order directly with AGB Investigative Services, Inc.
2. For orders over \$10,000 but less than \$250,000: Develop a performance-based SOW, send a Request for Quote to at least three GSA Schedule MAS Holders, evaluate quotes based on your best value criteria, and place the order with the selected contractor.
3. For orders over \$250,000: Follow the procedures as per #2 above but seek additional quotes.
4. Blanket Purchase Agreement (BPA). In order to further decrease costs, reduce paperwork, and save time, access AGB Investigative Services, Inc. directly by establishing a Blanket Purchase Agreement.

8(a) Set-Aside Option. Federal agencies can also make 8(a) or small business set-asides on GSA Schedule MAS per the Federal Acquisition Regulation (FAR) as discussed below.

FAR 8.405-5 Small Business.

7. (a) Although the preference programs of part 79 are not mandatory in this subpart, in accordance with section 7337 of Public Law 777-240 ( 75 U.S.C. 644(r))-

- a. (7) Ordering activity contracting officers may, at their discretion-
  - i. (i) Set aside orders for any of the small business concerns identified in 79.000(a)(3); and
  - ii. (ii) Set aside BPAs for any of the small business concerns identified in 79.000(a)(3).
- b. (2) When setting aside orders and BPAs-
  - i. (i) Follow the ordering procedures for Federal Supply Schedules at 8.405-7 Ordering procedures for supplies, and services not requiring a statement of work., 8.405-2, and 8.405-3; and
  - ii. (ii) The specific small business program eligibility requirements identified in part 79 apply.

2. (b) Orders placed against schedule contracts may be credited toward the ordering activity's small business goals.

For purposes of reporting an order placed with a small

business schedule contractor, an ordering agency may only take credit if the awardee meets a size standard that corresponds to the work performed. Ordering activities should rely on the small business representations made by schedule contractors at the contract level.

3. (c) Ordering activities may consider socio-economic status when identifying contractor(s) for consideration or competition for award of an order or BPA. At a minimum, ordering activities should consider, if available, at least one small business, veteran-owned small business, service-disabled veteran-owned small business, HUBZone small business, women-owned small business, or small disadvantaged business schedule contractor(s). GSA Advantage! and Schedules e-Library at <http://www.gsa.gov/fas> contain information on the small business representations of Schedule contractors.

4. (d) For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.